



impro technologies®  
ACCESS CONTROL

# Company **PROFILE**

# Pioneers in the access control **INDUSTRY**

## Where it all began

The founding shareholders originally worked together in the electronic measurement industry and, having a strong entrepreneurial spirit, saw the opportunity to venture into their own business. In 1986 this became a reality with the birth of Impro Technologies.

A key strength of the business was the expertise of the founders in both engineering and sales. This was to prove invaluable when they saw an opportunity to use Radio Frequency Identification (RFID) in a new application – that of access control.

Impro became one of the first companies in the world to adopt RFID and quickly became pioneers in the technology. This resulted in the business developing innovative new products that revolutionized the access control industry, and achieved tremendous growth for the group.

Today, the business employs some 140 full-time employees and has grown to become a multi-million Rand enterprise. Further at the end of 2015 the company became a part of the global ASSA ABLOY group.

## Setting the standard

Impro's innovation continues to this day and the company frequently forges new standards for the industry – just as it had in the past with trinary encoding in the late 1980s, which resulted in the class-leading LinkScan system, or in the early 1990s with a custom chip specific for Impro's use (ASIC, Application Specific Integrated Circuit).

Today, the company has again leapfrogged the industry with both on premise and cloud solutions; hardware that is completely scalable from small sites, up to global multi-nationals; and software that can be accessed through any internet-enabled device, anywhere in the world.

## Design and manufacturing excellence

Impro employs an extensive team of in-house R&D, design and software specialists who focus solely on developing access control solutions.

Housed within the same facility, at the Impro headquarters, are the manufacturing facilities. This provides a win-win situation as the products are designed for manufacture, to ensure the most efficient and effective methods are used; whilst the engineers can ensure the manufacturing process adheres to the product design.

Another benefit for customers is that Impro can provide rapid turnaround times, as all the manufacturing facilities are under their direct ownership.

Customers are also assured of consistent quality standards as all areas of the operation are under the control of Impro; as opposed to outsourced facilities spanning many continents.

## Internationally recognised

As with any global company, rigorous standards are applied to the development and manufacture of all our products. Our processes are RoHS compliant and, where applicable, are internationally accredited for safety and quality.

## Supporting your success

Impro provides an extensive range of support options from onsite and offsite technical assistance, specialist services such as database migration among others, as well as a 24-hour dedicated technical support centre.

The company also offers a range of accredited training courses, to ensure competence in all aspects of installing and managing an access control site. These are offered either on site at a customers' premises, or at one of our dedicated training centres.

Impro also offers a range of warranties, spanning 12 to 60 months, which is coupled with a "no quibble warranty" in select markets, whereby a customer can simply swap out any product, no questions asked.

## Global player, local partner

Impro today exports products to over 60 countries, spanning four continents.

Whilst the company is a global player in the access control industry, through an extensive network of distributors and dealers, the company is also a local partner.

This established network of companies has been built up over many years and provides customers with peace-of-mind support and local knowledge and expertise.





**Impro Technologies**  
has over 30 years' experience  
in the access control industry

HQ tel: +27 (31) 717 0700  
Email: [info@impro.net](mailto:info@impro.net)  
Web: [www.impro.net](http://www.impro.net)